

# CGN Hitron Wireless



## Welcome to GETUS Communications, your Coast to Coast Internet Service Provider

Congratulations on receiving your new modem, we're excited to get you activated and welcome you to the family.

**Once we receive an activation confirmation from our vendors** (if a tech visit is required, or not), we will notify you by phone and email. This process in most cases takes 5-7 business days (weekends / holidays are not included as a business day) from when the order was placed and paid.

**The modem will need to be connected to a Coaxial cable** (similar to an old TV Cable), if you had a Cable internet provider prior to us (ie. Shaw, Rogers, Cogeco, Videotron), this will be the same cable. If you do not have one, there is a chance a technician visit may be required and will bring on for you. *These cables retail for \$5-10 locally, although most homes and businesses will have this cable already.*

**To Activate the Wireless on this modem**, once plugged into Power and the Coaxial Cable, hold the "Reset" button (found on the back) with a Paper Clip / Pin for upto 30 seconds. Allow a few minutes, the Wireless Username and Password (SSID and Passphrase) is found on the back to connect. Although, for best connectivity we recommend a hard-wired connection to the modem.

**Stream, Internet Unlimited once Online.** You can use the internet as much as you would like, the best part is your bill will be the same month after month regardless of the usage. Refer friends and family, earn \$25 per referral to us. Simply have your friend, family member mention your full name and we will link the referral.

## Rocket-fast Network

Industry-leading vendor partners providing connectivity to your business.

## 24/7 Technical Support

Canadian based technical support available when you need us most.

**Modems designed to keep up**  
Big name modem manufactures such as "Hitron Technologies", "TP-Link", "Smart RG" and others.